# YONDER DEVOPS SOLUTIONS

WE ARE THE TECHNICAL PARTNER OF CHOICE FOR SOFTWARE PRODUCT COMPANIES SINCE 1993 WHICH MEANS THAT WE HAVE A GOOD UNDERSTANDING OF THE MARKET TRENDS, NEEDS, AND CHALLENGES. OUR GOAL IS TO HELP YOU MAINTAIN YOUR PRODUCTS' COST EFFICIENTLY, PERFORM TECHNICAL AUDITS, AND MAKE YOUR PRODUCTS SUSTAINABLE AND PROFITABLE, AS WELL AS DEVELOPING NEW INITIATIVES WITH YOU AND YOUR CUSTOMERS (CO-CREATION) AT A MINIMUM INVESTMENT.

YONDER DEVOPS SOLUTIONS WILL BRING ADDED VALUE TO YOUR PRODUCTS, NO MATTER THE DEVELOPMENT STAGE OR THE TECHNOLOGIES IN WHICH THEY HAVE BEEN WRITTEN.

#### **DEVOPS IS A MINDSET THAT WILL HELP YOU TO OPTIMIZE SUCH CHALLENGES AS:**

Software Development Productivity Product stability, availability, security and performance Time to Market Cost Effectiveness

# **5 FACTS ABOUT YONDER DEVOPS SOLUTIONS**

#### 1. 350,000 € cost savings

for our clients on licensing, hardware, and resources by DevOps optimizations

The majority of these savings were achieved by an R&D spend that redeems itself in the first year. DevOps is all about delivering business value quickly to our clients.

#### 3. 12 Products Managed by Yonder

Our teams currently manage 12 products in the production environment, all of them in different verticals, with different requirements, SLAs, etc.

It is our business to accommodate YOUR business requirements.

#### 2. Avoiding 1,600+ Production Incidents

Our operational teams avoided 1,600+ incidents using Yonder's 'Silent Run' pro-active monitoring.

This is a huge added value, especially for SaaS/multi-tenant applications where the impact of downtime is multiplied by the number of users.

#### 4. O Security Incidents Occurred

Since 2017, we have had 0 security incidents.

Security and data integrity are our top priority, no matter what. We provide services for mission-critical businesses across the globe that contain private patient and citizen information.

We are ready to meet the most if not all the legal and security standards that your business is required to meet.

#### 5. 20+ Yonder DevOps professionals

who have a diverse knowledge base and background.

Information Security, Cyber Security, Research, Performance Analysis, DB Administration, OS Administration, Continuous Integration and Continuous Delivery, Datacenter Management, just to name a few specializations

Each professional has his or her expertise in specific areas bringing added value to any of our customers.

## YONDER DEVOPS SOLUTIONS AREAS OF EXPERTISE

#### SOFTWARE DEVELOPMENT PRODUCTIVITY

It is not news that DevOps practices enhance the efficiency of software development teams. Puppetlabs' State of DevOps Report continuously states so, year after year. By implementing DevOps practices with the help of Yonder DevOps solutions, you will gain control over the amount of non-development work performed by your development teams. Application developers will then have time to focus on their core expertise and deliver more value to your clients each sprint.

#### **TIME TO MARKET**

We live in an era where technology evolves very fast. This rapid change is not only reflected in the technologies we use as software producers and vendors, but also in everyday life, including our customers' lives. They have less and less patience for bug fixes and expect new features to be delivered yesterday rather than tomorrow. The pressure to deliver quickly and bug-free is high. Our DevOps Solutions help you keeping up with your customers' demands and staying a step ahead of the competition with our best practices and standards on fast delivery, streamlining of the application delivery cycle and even bringing you Continuous Delivery.

# PRODUCT STABILITY, AVAILABILITY, SECURITY AND PERFORMANCE

We all want stability in our lives. So, one of the main concepts that we offer our clients is 'Silent Run'; a pro-active monitoring service based on continuous improvement of both your product and services, customized to fit your needs. Reporting dashboards on the agreed KPIs give you the full insights. We also offer Disaster Recovery strategies should there be a major failure, ensuring you the continuity of your product in such a case. For your customers and users, it means business as usual.

#### **COST EFFECTIVENESS**

Building software for life is a valuable business strategy. Cost control is an essential part of any business. For the Yonder DevOps team, it is always our goal to do more with less. We embrace Open Source software and have done heavy migrations from premium paid solutions to top-notch Open Source solutions.

If we get the chance to learn more about an existing infrastructure context of a software product, we'll be glad to advise you on the suitable and cost-efficient options to think ahead of your competition – hardware usage optimization, for whether it is an application hosted on-premise, in a private or a public cloud.

### **INFRASTRUCTURE & PLATFORM SERVICES** DEVOPS METHODOLOGIES

#### **OPERATIONS / MAINTENANCE (BASED ON ITIL)**

- Everything based on automation
- Technical and Functional Monitoring
- Knowledge Management (KMDB)
- Configuration Management (CMDB)
- CI / CD Ownership
- Release Management
- Incident Management & Root Cause
- Analysis
- Change Management
- DR Management
- Basic Security Management
- Performance Monitoring

#### **NEW INFRASTRUCTURE / MODERNIZATIONS**

- I&P Lifecycle Automation
- Application Lifecycle Automation
- I&P Containerization
- Infrastructure Migrations
- Infrastructure Upgrades
- Platform migrations
- Platform upgrades
- Software Defined Networks & Storage
- DR Strategies
- Security Strategies
- Performance Analysis

#### **ABOUT YONDER**

Yonder is the technical and development partner of choice for VMS and software product companies. Yonder relies on superior technical skills and in-depth understanding of business principles to help you realize vour ambitions.

understanding of business principles to help you realize your ambitions. Yonder has clients and projects in Europe and the USA in horizontals such as ERP and BPM, and in many different verticals: healthcare, local government, finance and insurance, waste management, legal, security and surveillance, lease management, food services, and education. Yonder is headquartered in the Netherlands and has delivery centers in Cluj and lasi in Romania with over 300 employees.

we are part of Total Specific Solutions (TSS), a vertical market software operating group of Constellation Software Inc. (CSI).

#### INTERESTED? WANT TO KNOW MORE ABOUT OUR DEVOPS SERVICES?

GET IN TOUCH WITH US VIA: E: DevOps@tss-yonder.com T: +4(0) 755 033 313 W: www.tss-yonder.com

